

Amendment-1 to "RFP 16/2020-21 dated 02/09/2020 for Selection of Service Provider for Software Testing & Quality Assurance Services in Canara Bank."

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	15	Section D	Bid Process	Section D - Bid Process	Amended Section D - Bid Process is attached as Annexure.
b.	22	Section H	PURCHASE PREFERENCE	Section H - PURCHASE PREFERENCE	Amended Section H - PURCHASE PREFERENCE is attached as annexure.
c.	27	Annexure-2	Eligibility Criteria Declaration	<p>f. <u>Eligibility Criteria</u> Bidder should have a dedicated testing team of at least <u>100 personnel</u> on its permanent rolls.</p> <p><u>Documents to be submitted for Eligibility Criteria Compliance</u> Bidder should submit letter/certificate from Company Secretary for having <u>100 dedicated testing team</u> stating that they are on permanent payroll of the company.</p>	<p>f. <u>Eligibility Criteria</u> Bidder should have a dedicated testing team of at least <u>50 ISTQB personnel</u> on its permanent rolls.</p> <p><u>Documents to be submitted for Eligibility Criteria Compliance</u> Bidder should submit letter/certificate from Company Secretary for having <u>50 ISTQB dedicated testing team</u> stating that they are on permanent payroll of the company.</p>
d.	29	Annexure-7(A)	Bidder's Capabilities	Annexure-7(A) Bidder's Capabilities	Amended Annexure-7(A) Bidder's Capabilities is attached as annexure.
e.	30	Annexure-7(B)	Functional and Technical Aspects	Annexure-7(B) Functional and Technical Aspects	Amended Annexure-7(B) Functional and Technical Aspects is attached as annexure.
f.	34	Annexure-8	Scope of Work	<p>2. Scope of Work</p> <p>2.5.7. <u>Relevant Experience:</u> QA Partner should have experience in testing all the listed application (2.6.1.) services for last 10+Years and executed at least in 2PSU Banks in last 3Years</p>	<p>2. Scope of Work</p> <p>2.5.7. <u>Relevant Experience:</u> QA Partner should have experience in testing all the listed application (2.6.1.) services.</p>



g.	35	Annexure-8	Scope of Work	of	2. Scope of Work 2.6. <u>The High-Level scope of the engagement includes:</u> 2.6.6.6. Security Testing	The RFP clause 2.6.6.6. stands deleted.
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All the other Instructions and Terms & Conditions of the above RFP remain unchanged.

Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 21/09/2020

Place: Bengaluru


Deputy General Manager


AMENDED SECTION D - BID PROCESS

1.	Clarification to RFP & Pre-Bid queries	9.	Software Version
2.	Pre-Bid Meeting	10.	Documentation
3.	Amendment to Bidding Document	11.	Cost & Currency
4.	Bid System Offer	12.	Erasures or Alterations
5.	Preparation of Bids (Not Applicable)	13.	Assumptions/Presumptions/Modification
6.	Tender Fee	14.	Submission of Bids (Not Applicable)
7.	Earnest Money Deposit (EMD)/Bank Guarantee In Lieu Of EMD	15.	Bid opening
8.	Make & Models		

The above mentioned clauses except Preparation of Bids and Submission of Bids are part and parcel of the RFP. Bidders are requested to refer at the following website for the above mentioned clauses <https://canarabank.com/english/announcements/important-rfptender-documents-of-dit-wing/>. The following clauses are part and parcel of the RFP in place of Preparation of Bids and Submission of Bids.

Now, bidders have the provision to remit Tender Fee and Earnest Money Deposit through online mode to below mentioned account for this RFP:

Account Name : DIT Procurement ✓
 Account No : 0792201002351
 IFSC Code : CNRB0000792

Bidders are requested to clearly mention the Name of the Firm with RFP No. in the Narration field.

16. Submission of Bids Through E-Tendering Portal:

16.1. E-Tendering: This Tender will follow E-Tendering process [e-bids] which will be conducted by Banks' authorized E-Tendering Vendor M/s e-Procurement Technologies Ltd., [abcProcure] through their Website as per details given below:

16.1.1. Submission of Conformity to Eligibility Criteria, Technical Bid & Commercial Bid by the Bidder.

16.1.2. Opening of Conformity to Eligibility Criteria, Technical Bid & Commercial Bid by the Bank.

16.1.3. Clarification, if any, sought by the Bank.

16.1.4. On-line evaluation by the Bank.

Representative of Bidders will be given training for e-Tendering portal access by M/s e-Procurement Technologies Ltd., [abcProcure].

The response to the present tender will be submitted by way of three stage bidding process "Conformity to Eligibility Criteria, Technical bid & Commercial bid". Bidders need to submit all three bids through online mode at Bank's e-Tendering portal



<https://canarabank.abcpocure.com>. Physical submission of Bids will not be accepted.

16.2. Rules for Web Portal Access:

- 16.2.1. Bidder should be in possession of Class II or Class III Digital Certificate in the name of company/bidder with capability of signing and encryption for participating in the e-tender. Bidders may use Digital Certificates issued in the name of individuals upon submission of authorization certificate from the company for the same to the e-tendering service provider and prior approval from Bank officials. Bidders are advised to verify their digital certificates with the service provider at least two days before due date of submission and confirm back to Bank.
- 16.2.2. E-Tendering will be conducted on a specific web portal as detailed in Bid Schedule of this RFP meant for this purpose with the help of the Service Provider identified by the Bank as detailed in above clause 16.1.
- 16.2.3. Bidders will participate in E-Tendering event from their own office/place of their choice. Internet connectivity/browser settings and other paraphernalia requirements shall have to be ensured by Bidder themselves.
- 16.2.4. In the event of failure of their internet connectivity (due to any reason whatsoever it may be) either the service provider or Bank is not responsible.
- 16.2.5. In order to ward-off such contingent situation, Bidders are advised to make all the necessary arrangements/alternatives such as back-up power supply, connectivity whatever required so that they are able to circumvent such situation and still be able to participate in the E-Tendering successfully.
- 16.2.6. However, the Bidders are requested to not to wait till the last moment to quote their bids to avoid any such complex situations.
- 16.2.7. Failure of power at the premises of bidders during the E-Tendering cannot be the cause for not participating in the E-Tendering.
- 16.2.8. On account of this, the time for the E-Tendering cannot be extended and Bank is not responsible for such eventualities.
- 16.2.9. Bank and/or Service Provider will not have any liability to Bidders for any interruption or delay in access to site of E-Tendering irrespective of the cause.
- 16.2.10. Bank's e-tendering website will not allow any bids to be submitted after the deadline for submission of bids. In the event of the specified date and time for the submission of bids, being declared a holiday for the bank, e-tendering website will receive the bids upto the appointed time on the next working day. Extension / advancement of submission date and time will be at the sole discretion of the Bank.
- 16.2.11. However, during the submission of bid, if any bidder faces technical issues and was unable to submit the bid, in such case the Bank reserves its right to grant extension for bid submission by verifying the merits of the case and after checking necessary details from Service Provider.

16.3. Information for Online Participation

16.3.1. Bidders who wish to participate in online tenders will have to register with the website (<https://canarabank.abcprocure.com>) through the "New user Registration" link provided on the home page. Bidder will create login id & password on their own in registration process.

16.3.2. FACILITIES PROVIDED TO REGISTERED BIDDERS/ VENDORS BY THE SERVICE PROVIDER M/S e-Procurement Technologies Ltd:

The following facilities shall be provided to the registered bidders/ vendors for participating in the e-tendering process.

16.3.2.1. Digital Signature Certificate issued by approved certifying authority.

16.3.2.2. Hardware token to store the Digital Signature.

16.3.2.3. Training to the Vendor/Contractor for participating in the bids through e-tendering Website.

16.3.2.4. 24x7, 365 days call center support/ email/ phone/ fax/ chat / mobile etc. in all possible medium.

16.3.2.5. Registration with the e-tendering website.

16.3.2.6. Bidders/Vendors/Contractors shall be permitted to participate in any other e-tender on the service provider's website for any other organization to whom the services are being provided.

16.3.2.7. User Manual/ Training Kit to the Vendor/ Contractor.

16.3.2.8. Any no. of users of Vendor/ Contractor organization can take training on the e-tendering system.

16.3.3. Bidders who wish to participate in this tender need to procure Digital Signature Certificate as per Information Technology Act-2000 using that they can digitally sign their electronic bids. Bidders can procure the same from any or the CCA approved certifying agencies, or they may contact e-Procurement Technologies Ltd. at below mentioned address and they will assist them in procuring the same. Bidders who already have a valid Digital Signature Certificate need not procure the same. In case bidders need any clarification regarding online participation, they can contact,

e-Procurement Technologies Ltd. (abc Procure)
Corporate Office: B-705 Wall Street-2, Opp-Orient Club,
Nr.Gujarat College, Ellis Bridge, Ahmedabad.

Tel: +91-079-40016802 - 882

Fax: +91-079-40016816/876

Cell: +91-9374519754, +91-9377988119

Email: support@abcprocure.com ;

Website: <http://www.abcprocure.com>

- 16.3.4. Bidders who wish to participate in e-Tender need to fill data in predefined forms of RFP, Technical, Price bid available in respective tender only.
- 16.3.5. Bidder should upload all the copies of relevant documents without fail in support of their bid and as per the instructions given in tender documents.
- 16.3.6. After filling data in predefined forms bidders need to click on final submission link to submit their encrypted bid.
- 16.4. Bidders satisfying the RFP Clauses, Specific terms and conditions and General terms and conditions specified in this RFP and ready to provide the said IT Assets and Vendor Management Solution for Canara Bank in conformity with Technical Specifications and models stipulated in Annexure-7, may submit their bid through Bank's e-tendering service provider website <https://canarabank.abcpocure.com> on or before the timeline stipulated in Bid Schedule. Refer above clause 16.3.3 for E-Tendering Service pre requisite for bid submission. Bids submitted by any other means other than bid submission in e-tendering website will not be accepted by the Bank.

16.5. Submission of Documents:

In addition to uploading the documents in the e-tendering portal, Bidder should also submit the following in a sealed cover to the address notified in the Bid Schedule on or before the due date mentioned in Bid Schedule.

- 16.5.1. Demand Draft/Details of Online payment towards cost of Tender Fee.
- 16.5.2. Demand Draft /Details of Online payment/Bank Guarantee in lieu of EMD towards EMD.
- 16.5.3. Pre-Contract Integrity Pact as per Appendix-I.
- 16.5.4. Acknowledgement issued by e-tendering system for having received the bid through e-tendering system (By Email or Hard copy).

In case the above documents are not submitted on or before the due date mentioned in Bid Schedule, the bid will be rejected even if the copies of documents are uploaded in the Bank's e-tendering service provider website.

16.6. Part A- Conformity to Eligibility Criteria:

- 16.6.1. Before submitting the bid, the bidders should ensure that they confirm to the eligibility criteria as stated in Annexure-2 of this RFP. Only after satisfying themselves of the eligibility, the Offer should be submitted.
- 16.6.2. The Conformity to Eligibility Criteria as per Annexure-2 among others must contain Demand Draft towards the Tender Fee as per the Clause 6 and EMD/ Bank Guarantee in lieu of EMD as per Appendix-F of this document.
- 16.6.3. The Conformity to Eligibility Criteria should be complete in all respects and contain all information sought for, as per Appendix-A.
- 16.6.4. After ensuring the above, it shall be submitted in the Bank's e-tendering service provider website.

16.7. Part B-Technical Proposal:

- 16.7.1. Technical Proposal should be submitted as per the format in **Appendix-B**. Relevant technical details and documentation should be provided along with Technical Proposal.
- 16.7.2. It is mandatory to provide the technical details of the Solution required by the bank in the exact format of **Annexure-7** of this tender.
- 16.7.3. The offer may not be evaluated and may be rejected by the Bank without any further reference in case of non-adherence to the format or partial submission of technical information as per the format given in the offer.
- 16.7.4. If any part of the technical specification offered by the bidder is different from the specifications sought in our RFP, the bidder has to substantiate the same in detail the reason for their quoting a different specification than what is sought for, like higher version or non-availability of the specifications quoted by us, invariably to process the technical offer.
- 16.7.5. The Bank shall not allow / permit changes in the technical specifications once it is submitted.
- 16.7.6. The relevant product information, brand, and model number offered, printed product brochure, technical specification sheets etc. should be submitted along with the Offer. Failure to submit this information along with the offer may result in disqualification.
- 16.7.7. The Technical Proposal should be complete in all respects and contain all information sought for, as per **Appendix-B**. The Part B-Technical Proposal should be complete and should cover all products and services.
- 16.7.8. After ensuring the above, it shall be submitted in the Bank's e-tendering service provider website.

16.8. Part C-Commercial Bid:

- 16.8.1. Bill of Material shall be submitted as per **Annexure-14** and other terms and conditions of RFP on prices. The Bill of Material should give all relevant price information as per **Annexure-14**. Any deviations from the Bill of Material / non submission of prices as per the format shall make the bid liable for rejection.
- 16.8.2. Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled up correctly.
- 16.8.3. Any change in the Bill of Material format may render the bid liable for rejection. The Commercial Bids that are incomplete or conditional are liable to be rejected.
- 16.8.4. The Bidder should indicate the individual taxes, and its applicable rate along with the estimated tax amounts to be paid by the Bank.

16.8.5. After ensuring the above, it shall be submitted in the Bank's e-tendering service provider website.

16.9. The following officials will facilitate in bid related queries.

First Official	Alternate Official
Mr. Atul Senior Manager Canara Bank Procurement Group, DIT Wing, First Floor, Naveen Complex, 14 M G Road, Bengaluru - 560 001. Tel - 080 25590070	Mr. M Nagendra Kumar Divisional Manager Canara Bank Procurement Group, DIT Wing, First Floor, Naveen Complex, 14 M G Road, Bengaluru - 560 001. Tel - 080 25590832

Amended Section H - PURCHASE PREFERENCE

Purchase Preference to Micro and Small Enterprises (MSEs) and Startups and Purchase Preference linked with Local Content (PP-LC) shall be applicable subject to full compliance of other terms and conditions of the RFP and Contract. Following are the conditions applicable as per the Government of India Guidelines on Purchase Preference.

1. Micro & Small Enterprises [MSEs]:

- 1.1. Procurement through MSEs (Micro & Small Enterprises) will be done as per the Policy guidelines issued by the Ministry of Micro, Small & Medium Enterprises vide Gazette notification no. D.L.-33004/99 dated 23.03.2012 and as amended from time to time. Following are the conditions applicable as per the Government of India Guidelines:
- 1.2. MSEs should provide proof of their being registered as MSE (indicating the Terminal Validity Date of their Registration) for the item under Tender/ RFP along with their offer, with any agency mentioned in the Notification, including:
 - 1.2.1. District Industries Centres or
 - 1.2.2. Khadi Village Industries Commission or
 - 1.2.3. Khadi & Village Industries Board or
 - 1.2.4. Coir Board or National Small Industries Corporation or
 - 1.2.5. Directorate of Handicrafts & Handloom or
 - 1.2.6. Any other body specified by the Ministry of Micro, Small & Medium Enterprises.
 - 1.2.7. For ease of registration of Micro and Small Enterprises (MSMEs), Ministry of MSE has started Udyog Aadhaar Memorandum which is an online registration system (free of cost) w.e.f. 18th September, 2015 and all Micro & Small Enterprises (MSEs) who are having Udyog Aadhaar Memorandum should also be provided all the benefits available for MSEs under the Public Procurement Policy for Micro and Small Enterprises (MSEs), Order 2012.
- 1.3. MSEs participating in tenders, quoting price within price band of L1+15% shall also be allowed to supply a portion of requirement by bringing down their price to L1 in a situation where L1 price is from someone other than MSE & such MSE shall be allowed to supply at least 25% of total tendered value. In case there are more than one MSEs within such price band and agree to bring down their price to L1, the 25% quantity is to be distributed proportionately among these Bidders.
- 1.4. MSEs are exempted from paying Application fee/cost & EMD, subject to furnishing of Valid certificate for claiming Exemption.
- 1.5. The Eligible MSEs who intend to match the L1 Price (ultimately decided by the Bank) shall indicate the willingness to match the L1 Price within 6 working days from the date of communication from the Bank to avail the purchase preference.
- 1.6. Bidder has to submit a self-declaration accepting that if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the



deadline defined in the RFP, they will be suspended for the period of three years from being eligible to submit Bids for contracts with Canara Bank as per Form PP-B.

- 1.7. The aforesaid Policy is meant for procurement of only goods produced and Services rendered by MSEs and not for any trading activities by them. An MSE unit will not get any Purchase Preference over any other MSE Unit.
- 1.8. The details are available on web site dcmsme.gov.in. Interested vendors are requested to go through the same for details.

2. Startup:

- 2.1. Applicable for Indian Bidders only as defined in gazette notification no. D.L-33004/99 dated 11.04.2018 of Ministry of Commerce and Industry and as amended from time to time.
- 2.2. As mentioned in Section-II of O.M. No.F.20/2/2014-PPD(Pt.) dated 20.09.2016 of Procurement Policy Division, Department of Expenditure, Ministry of Finance on Prior turnover and prior experience, relaxations may be applicable for all Startups [whether Micro & Small Enterprises (MSEs) or otherwise] subject to meeting of the quality and technical specifications specified in tender document.
- 2.3. Further, the Startups are also exempted from submission of Tender Fee and EMDs.
- 2.4. For availing the relaxations, bidder is required to submit requisite certificate towards Startup enterprise registration issued by Department of Industrial Policy and Promotion, Ministry of Commerce and the certificate should be certified by the Chartered Accountant (not being an employee or a Director or not having any interest in the bidder's company/firm) and notary public with legible stamp.
- 2.5. Bidder has to submit as self-declaration accepting that if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the RFP, they will be suspended for the period of three years from being eligible to submit Bids for contracts with Canara Bank as per Form PP-B.

3. Procurement through Local Suppliers (Make in India):

Department for Promotion of Industry and Internal Trade under Ministry of Commerce and Industry vide letter no. P-45021/2/2017-PP (BE-II) dated 04/06/2020 has notified revised guidelines to be followed to promote manufacturing and production of goods and services in India under "Make in India" initiative.

3.1. Definitions:

- 3.1.1. 'Local content' means a supplier or service provider whose product or service offered for procurement meets the minimum local content as prescribed under the aforesaid order or by the competent Ministries/Departments in pursuance of the aforesaid order.
- 3.1.2. 'Class-I local supplier' means a supplier or service provider, whose product or service offered for procurement, has local content equal to or more than 50% (unless otherwise prescribed by the Nodal Ministry).



- 3.1.3. 'Class-II local supplier' means a supplier or service provider, whose product or service offered for procurement, has local content more than 20% but less than 50% (unless otherwise prescribed by the Nodal Ministry).
- 3.1.4. 'Non - Local supplier' means a supplier or service provider, whose product or service offered for procurement, has local content less than or equal to 20% (unless otherwise prescribed by the Nodal Ministry).
- 3.1.5. The Margin of purchase preference shall be 20%.
- 3.2. Eligibility of 'Class-I local supplier'/ 'Class-II local supplier'/ 'Non-local suppliers' for different types of procurement:
- 3.2.1. In procurement of goods, services or works in respect of which the Nodal Ministry/Department has communicated that there is sufficient local capacity and local competition, only 'Class-I local supplier', shall be eligible to bid irrespective of purchase value.
- 3.2.2. In procurement of goods, services or works, not covered under Clause 3.2.1 above, and with estimated value of purchases less than Rs.200 Crore, only 'Class-I local supplier' and 'Class-II local supplier' shall be eligible to bid, except when Global tender enquiry has been issued. In Global tender enquiries, 'Non-local suppliers' shall also be eligible to bid along with 'Class-I local suppliers' and 'Class-II local suppliers'.
- 3.3. For award of contract, the following clauses shall be applicable in addition to other provisions in the bidding document in this regard:
- 3.3.1. In the procurements of goods or works, which are covered under Clause 3.2.2 above and which are divisible in nature, the 'Class-I local supplier' shall get purchase preference over 'Class-II local supplier' as well as 'Non-local supplier', as per following procedure:
- a. Among all qualified bids, the lowest bid will be termed as L1. If L1 is 'Class-I local supplier', the contract for full quantity will be awarded to L1.
- b. If L1 bid is not a 'Class-I local supplier', 50% of the order quantity shall be awarded to L1. Thereafter, the lowest bidder among the 'Class-I local supplier' will be invited to match the L1 price for the remaining 50% quantity subject to the Class-I local supplier's quoted price falling within the margin of purchase preference, and contract for that quantity shall be awarded to such 'Class-I local supplier' subject to matching the L1 price. In case such lowest eligible 'Class-I local supplier' fails to match the L1 price or accepts less than the offered quantity, the next higher 'Class-I local supplier' within the margin of purchase preference shall be invited to match the L1 price for remaining quantity and so on, and contract shall be awarded accordingly. In case some quantity is still left uncovered on Class-I local suppliers, then such balance quantity may also be ordered on the L1 bidder.
- 3.3.2. In the procurements of goods or works, which are covered under Clause 3.2.2 above and which are not divisible in nature, and in procurement of services where the bid is evaluated on price alone, the 'Class-I local supplier' shall get

purchase preference over 'Class-II local supplier' as well as 'Non-local supplier', as per following procedure:

- a. Among all qualified bids, the lowest bid will be termed as L1. If L1 is 'Class-I local supplier', the contract will be awarded to L1.
 - b. If L1 is not 'Class-I local supplier', the lowest bidder among the 'Class-I local supplier', will be invited to match the L1 price subject to Class-I local supplier's quoted price falling within the margin of purchase preference, and the contract shall be awarded to such 'Class-I local supplier' subject to matching the L1 price.
 - c. In case such lowest eligible 'Class-I local supplier' fails to match the L1 price, the 'Class-I local supplier' with the next higher bid within the margin of purchase preference shall be invited to match the L1 price and so on and contract shall be awarded accordingly. In case none of the 'Class-I local supplier' within the margin of purchase preference matches the L1 price, the contract may be awarded to the L1 bidder.
 - d. "Class-II local supplier" will not get purchase preference in any procurement.
- 3.4. Purchase preference for domestic manufacturer/local supplier, methodology of its implementation, value addition to be achieved by domestic manufacturers, self-certification, compliance, monitoring and other terms & conditions shall be as per the aforesaid Guidelines/Notifications. The Guidelines may be treated as an integral part of the tender documents.
- 3.5. The preference to 'Public Procurement (Preference to Make in India) Order 2017' shall be subject to meeting technical specifications and full compliance of other terms and conditions of the RFP and Contract.
- 3.6. Verification of local content:
- 3.6.1. The 'Class-I local supplier' / 'Class-II local supplier' shall be required to indicate percentage of local content and provide self-certification (as per Form PP-C) along with the bid that the item offered meets the local content requirement for 'Class-I local supplier' / 'Class-II local supplier', as the case may be. Bidders shall also give details of the location(s) at which the local value addition is made.
 - 3.6.2. The 'Class-I local supplier' / 'Class-II local supplier' quoting value in excess of Rs.10 crores, shall be required to provide a certificate (as per Form PP-D) bid from the statutory auditor or cost auditor of the company (in case bidder is a company) or from a practicing cost accountant or practicing chartered accountant (in case bidder is other than company) giving the percentage of local content.
- 3.7. False declarations will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules issued by the Ministry of Finance for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.



3.8. All the relevant documents/information regarding claim for preferential treatment under this policy must be submitted along with offer by the tenderers. Post tender submission of these information/documents shall not be considered. Further firms seeking these considerations shall be completely responsible for the truthfulness and authenticity of their claim for these benefits.

3.9. Ministry of Electronics and Information Technology (MeitY):

In furtherance of the Public Procurement (Preference to Make in India) Order 2017 notified vide reference cited above, Ministry of Electronics and Information Technology, Government of India has notified thirteen (13) electronic products vide reference F.No.W-43/4/2019-IPHW-MeitY dated 07.09.2020.

3.9.1. Domestic Manufacturers are required to indicate the domestic value addition/Local Content in terms of Bill of Material (BoM) for the quoted products, in terms of aforesaid guidelines, in their bid. Bidders, claiming to bid in the status of domestic manufacturer/local supplier on behalf of domestic manufacturer are also required to give an undertaking in the format as given in MeitY Form-1.

3.10. Department of Telecommunications (DoT):

In furtherance of the Public Procurement (Preference to Make in India) Order 2017, Department of Telecommunications, Ministry of Communications, Government of India has notified Thirty-Six (36) Telecom Products, Services and Works vide reference No. 18-10/2017-IP dated 29.08.2018.

3.10.1. Domestic Manufacturers are required to indicate the domestic value addition/Local Content in terms of Bill of Material (BoM) for the quoted products, in terms of aforesaid guidelines, in their bid. Bidders, claiming to bid in the status of domestic manufacturer/local supplier on behalf of domestic manufacturer are also required to give an undertaking in the format as given in DoT Form-1.

3.11. Canara Bank shall also have the authority to audit as well as witness production processes to certify the achievement of the requisite local content and/or to obtain complete back up calculation.

4. In case a bidder is eligible to seek benefit under Purchase PP-LC policy as well as PPP for MSE 2012, then the bidder should categorically seek benefits against only one of the two policies i.e. either PP-LC and MSE policy in Form PP-A. The option once exercised cannot be modified subsequently.
5. Purchase preference benefits shall be extended to the bidder based on the declared option subject to the bidder meeting the requirements contained in that purchase preference policy.
6. In case a MSEs bidder opts for purchase preference based on PP-LC, he shall not be entitled to claim purchase preference benefit available to MSE Bidders under PPP-2012. However, the exemptions from furnishing Bidding Document fee and Bid security/EMD shall continue to be available to MSE Bidders

7. For price matching opportunities and distribution of quantities among bidders (bidder's option to avail any one out of two applicable purchase preference policies, i.e., PP-LC-2017 or PPP-2012 will be considered), the precedence shall be in the following order:

- 7.1. Public Procurement Policy for MSE 2012.
- 7.2. Purchase Preference linked with Local Content (PP-LC).

Annexure-7(A)
Bidder's Capabilities

Sl. No.	Sub Criteria	Evaluation Parameters	Max Scores	Bidder's Response
1.	Industry Experience	Testing services business <ul style="list-style-type: none"> • <u>> 9 years - 5 Marks</u> • <u>> 7 years and ≤ 9 years - 3 Marks</u> • <u>> 5 years and ≤ 7 years - 2 Marks</u> • <u>≤ 5 years - 0 Marks</u> 	5	
2.	Accreditation	Bidder has valid accreditation as below <ul style="list-style-type: none"> • ISO 9001: 2015 certification for the last 2 completed years - 5Marks • ISO 9001: 2015 certification for the last one completed year - 0 Marks • ISO/IEC 17025:2017 certificate for the last 2 completed years -5 Marks • ISO/IEC 17025:2017 certificate for the last one completed year -0 Marks 	10	
3.	Test Consultants	<ul style="list-style-type: none"> • Minimum 200 ISTQB certified engineers. (10 marks) • Minimum 100 ISTQB certified engineers (5 marks) • Minimum 50 ISTQB certified engineers (3 marks) • Less than 50 ISTQB certified engineers (0 marks) 	10	
4.	Test Automation Consultants	<ul style="list-style-type: none"> • Minimum 100 Automation OEM certified engineers (10 marks) • Minimum 50 Automation OEM certified engineers (5 marks) • Minimum 10 Automation OEM certified engineers (3 marks) • Less than 10 Automation OEM certified engineers (0 marks) 	10	
	Max - Relative Technical Evaluation Marks		35	

Note: Documentary/Certification proofs are to be enclosed to substantiate the claims made.

Date

Signature with seal

Name:

Designation:

Annexure-7(B) Functional and Technical Aspects

Sl. No.	Evaluation Parameters	Criteria	Max Scores	Bidder's Response
1.	Bidder should have conducted testing and quality assurance for Digital Lending solution covering <u>Manual Testing/ Automation Testing</u> and Performance Testing with Scheduled Commercial Banks in India.	1 Reference-5 Marks 2 Reference -10 marks 3 Reference-15 Marks	15	
2.	Bidder should have carried out Minimum Two out of following 6 Testing Assignments in Scheduled Commercial Banks in India: <ul style="list-style-type: none"> • Digital Lending (Lead Management System, LOS, Business rule engine, Account Aggregator, KYC, CBS/LMS) • CRM Application • Lead Management System • Gold Loan/KCC Loans • NPA and Loan Collection • Anti-Money Laundering • Loan Management System <p>If Bidder has not completed any two of the Assignments in Scheduled Commercial Banks in India out of the above 6, Bidder will not qualifying under Evaluation of Part-B</p>	<ul style="list-style-type: none"> • Digital Lending (Lead Management System, LOS, Business rule engine, Account Aggregator, KYC, CBS/LMS) - 5 Marks • CRM Application - 2 Marks • Lead Management System- 2 Marks • Gold Loan/KCC Loans -2 Marks • NPA and Loan Collection - 2 Marks • Anti-Money Laundering - 1 Mark • Loan Management System- 1 Mark 	15	
3.	Bidder should have Experience in testing through Manual and automation testing for both of the following in any schedule commercial Bank in India <ul style="list-style-type: none"> • Mobile Banking • Internet Banking 	1 Reference-10 Marks 2 Reference -20 marks 3 Reference-30 Marks	30	
4.	Testing services contract with minimum of 25 resources deployed to do Quality Assurance for multiple Banking Applications in Scheduled Commercial Banks	1 Reference - 5 Marks 2 Reference - 10 marks 3 Reference - 15 Marks	15	
5.	Bidder should have conducted Testing of Banking Applications having Multilingual facility	1 Reference-5 Marks 2 Reference -10 marks 3 Reference-15 Marks	15	
6.	Bidder should have conducted Integrated testing services on Loan Management system with LOS, Collection & Payment Systems in Scheduled Commercial Banks in India.	1 Reference-5 Marks 2 Reference -10 marks 3 Reference-15 Marks	15	



7.	Bidder should have conducted Integrated testing services on Digital Collection system with CBS/LMS in Scheduled Commercial banks in India.	1 Reference-5 Marks 2 Reference -10 marks 3 Reference-15 Marks	15	
8.	Availability of reusable test asset for Banking domain	<ul style="list-style-type: none"> • More than 1,500 Test cases for Lead Management System (2 Marks) • More than 1,500 Test cases for Mobile Banking on boarding APP (2 Marks) • More than 7,000 Test Cases for Digital Lending (2 Marks) • More than 1,500 Test cases for Collateral Management (1 Mark) • More than 3,000 Test cases for NPA and Loan Collection (1 Mark) • More than 4,000 Test cases for Anti-Money Laundering (1 Mark) • More than 3,000 Test cases for Loan Management (1 Mark) 	10	
9.	Bidder should have experience of Testing Integration Adaptors covering API's, Micro services, ESB for scheduled commercial banks in India	1 Reference-5 Marks 2 Reference -10 marks 3 Reference-15 Marks	15	
10.	Bidder should have Remote Project execution capability with certified Information Security Compliance. (Minimum ISO standards) Bidder has to submit the valid certificate.	5 Marks	5	
Maximum Marks		- 150 Converted to 50		

Note: Documentary/Certification proofs are to be enclosed to substantiate the claims made.

Date

Signature with seal

Name:

Designation: